



## RGE Tech Tips from the Field – Client Edition

*Topic: Why is the Wi-Fi acting up*

Chip's Weekly Cheat Sheet: Feb-02 

Topic: Why is the Wi-Fi acting up?

### 1. The "Wall" Problem

- **The Sign:** Your internet is great in the living room, but disappears in the bedroom.
- **Chip's Tip: Wi-Fi signals hate thick walls, mirrors, and large appliances. Try to move your router to a central, open spot—ideally up high on a shelf!**

### 2. The "Traffic Jam."

- **The Sign:** Your video starts "buffering" (the spinning circle) as soon as someone else in the house starts streaming a movie.
- **Chip's Tip: Too many devices on one connection can cause a digital traffic jam. Turn off Wi-Fi on devices you aren't actively using.**

### 3. The "Power Cycle" Miracle

- **The Sign:** Everything just stops working for no apparent reason.
- **Chip's Tip: Unplug your router, wait 30 seconds (count them out!), and plug it back in. This "reboot" fixes about 90% of Wi-Fi glitches!**