



RGE Tech Tips from the Field – Client Edition

Topic: *Why Does My TV Keep "Buffering"*

Chip's Weekly Cheat Sheet: Apr-06 📺

Topic: Why Does My TV Keep "Buffering"?

1. The "Circle of Doom."

- That spinning circle usually means your Wi-Fi signal isn't reaching your TV fast enough. The more walls between the router and the TV, the slower the connection.
- **Chip's Tip: If you can, move your router out from inside a cabinet—routers hate being trapped behind wood or glass!**

2. Check Your "Strength."

- Most Smart TVs have a "Network Test" in the settings. If it says "Weak," it's time to move the router or look into a Wi-Fi "Extender."
- **Chip's Tip: Before you buy a new TV, try simply unplugging your router and plugging it back in—it often resets the speed.**

3. Close the Background Apps

- Even if you aren't watching Netflix, the app might be running in the background, eating up your connection speed.
- **Chip's Tip: Every once in a while, do a "Full Restart" on your Smart TV (usually found under the System or Power menu).**