



RGE Tech Tips from the Field – Client Edition

Topic: New Device Setup

Chip's Weekly Cheat Sheet: Dec-07 📱

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1. Update Early

- New tablets often take hours to download updates; open the box and run them before wrapping the gift.
- **Chip's Tip: This ensures the recipient can start enjoying their gift immediately instead of watching a progress bar.**

2. Install the Basics

- Pre-install the apps you'll use with the recipient, like FaceTime, Zoom, or a shared family photo album.
- **Chip's Tip: Set a family photo as the background to make the gift feel personal the moment they turn it on.**

3. Charge it Up

- Most electronics ship with only 20% battery. Charge it to 100% before you wrap it so it's ready for "play" out of the box.
- **Chip's Tip: Doing this "Pre-Flight" check makes you the "Tech Hero" of Christmas morning.**